

Engagement and Communications Strategy Review



Please take a minute to fill out the survey below and return to us.

How well informed do you feel about Council activities?

(Choose any one option)

- ☐ Over informed
- ☐ Well informed
- ☐ Neutral
- ☐ Somewhat informed
- ☐ Not at all informed
- ☐ Not at all interested

Do you feel you have the opportunity to have your say on Council activities?

(Choose any one option)

- ☐ Yes
- ☐ Unsure
- ☐ No - Please explain why

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Have you participated in any of Council’s engagement activities in the past 12 months?

(Choose any one option)

- ☐ Yes
- ☐ No
- ☐ Unsure

Answer this question only if you have chosen Yes for Have you participated in any of Council’s engagement activities in the past 12 months?

Which engagement activities have you participated in?

(Choose all that apply)

- ☐ Online or hard copy survey
- ☐ Email
- ☐ Social media
- ☐ Letter or other written correspondence
- ☐ Over the phone
- ☐ In person at a Customer Service Centre
- ☐ In person at a Council meeting
- ☐ In person at a workshop or other face-to-face activity
- ☐ Talking Bayside lunchtime Webinar
- ☐ Mayor’s Mobile Office
- ☐ Other (please specify)

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How would you prefer to find out about opportunities to have your say?

(Choose all that apply)

- ☐ E-newsletter
- ☐ Email
- ☐ Have Your Say Bayside website
- ☐ Council website
- ☐ Social media
- ☐ In hard copy at Council’s Customer Service Centres and Libraries
- ☐ Mail via our quarterly newsletter
- ☐ On site signage and pop-up information stalls
- ☐ Other (please specify)

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If we were to enhance how we engage with you, which of the following methods/s would appeal to you most?

(Choose all that apply)

- ☐ Online
- ☐ Email
- ☐ Hard copy survey or submission form
- ☐ In person
- ☐ Phone
- ☐ Speaking directly with the Mayor and/or Councillors
- ☐ On site events, pop-ups and in-person activations
- ☐ Speaking at a Council meeting
- ☐ Social media
- ☐ Other (please specify)

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Which of the following are important to you when giving feedback to Council?

(Choose all that apply)

- ☐ Complex information is explained clearly in easy English
- ☐ I am given reasonable notice and time to respond
- ☐ Engagement summary reports are published following engagement
- ☐ The final decision or outcome is communicated following engagement
- ☐ Council engagement is transparent and accountable
- ☐ Council engagement is accessible and inclusive

INCLUSIVE ENGAGEMENT

The following questions ask for your ideas on how we can enhance engagement with specific people in our community.

How should we engage with people from culturally diverse backgrounds?

How should we engage with Aboriginal and Torres Strait Islander peoples?

How should we engage with young people?

How should we engage with people with disability

How should we engage the LGBTQI+ community

How should we engage with people without the internet?

Are you aware of Council’s Have Your Say website?

(Choose any one option)

- ☐ Yes
- ☐ No
- ☐ Not until now



Answer this question only if you have chosen Yes for Are you aware of Council's Have Your Say website?

Please rate the following statements about the Have Your Say website

Questions	Definitely Agree	Somewhat Agree	Neither Agree Nor Disagree	Somewhat Disagree	Definitely Disagree
It is easy to find the information I need?					
It is easy to give my feedback?					

Do you subscribe to the Talking Bayside e-Newsletter?

(Choose any one option)

- ☐ Yes
- ☐ No

Answer this question only if you have chosen Yes for Are you aware of Council's Have Your Say website?

Please rate the following statements about the monthly Talking Bayside e-Newsletter

Questions	Definitely Agree	Somewhat Agree	Neither Agree Nor Disagree	Somewhat Disagree	Definitely Disagree
The e-Newsletter keeps me up-to-date on opportunities to have my say					
The frequency of the e-newsletter is adequate					

Have you ever attended a Council meeting?

(Choose any one option)

- ☐ Yes
- ☐ No

Answer this question only if you have chosen Yes for Have you ever attended a Council meeting?

How did you attend the Council meeting?

(Choose all that apply)

- ☐ In person at the Council Chambers
- ☐ Online via Council's live stream

Answer this question only if you have chosen Yes for Are you aware of Council's Have Your Say website?

Why not?

Anything to add?

Is there anything else you would like to say about how Council can enhance how we engage the community in its decision-making processes?

ABOUT YOU

The following questions help Council determine if we have reached and heard from a range of people representative of the Bayside community.

Email:

Suburb:

Do you identify as Aboriginal or Torres Strait Islander?

(Choose any one option)

- ☐ Yes
☐ No
☐ Prefer not to say

What language/s do you speak at home?

(Choose any one option)

- ☐ Yes
☐ No
☐ Prefer not to say

Would you like to register for the Talking Bayside e-newsletter?

(Choose any one option)

- ☐ Yes
☐ No

What language/s do you speak at home?

(Choose all that apply)

- ☐ English
☐ Greek
☐ Arabic
☐ Macedonian
☐ Cantonese
☐ Mandarin
☐ Other (please specify)

What is your age?

(Choose any one option)

- ☐ Under 18
☐ 18 - 24
☐ 25 - 34
☐ 35 - 44
☐ 45 - 54
☐ 55 - 64
☐ 65 - 74
☐ 75 - 84
☐ 85 or over



Thank you for filling out this survey, your feedback is important to us.

Scan the QR code below or visit our website at <https://bit.ly/bayside-ecs> to do the survey online.

RETURN HARD COPY SUBMISSIONS TO PO BOX 21, ROCKDALE NSW 2216
PH: 1300 581 299 OR 02 9562 1666

CONTACT YOUR WARD COUNCILLOR

To contact your Local Ward Councillors go to www.bayside.nsw.gov.au/your-councillors

Bayside Customer Service Centres

EASTGARDENS Westfield Eastgardens, 152 Bunnerong Road

ROCKDALE Rockdale Library, 444-446 Princes Highway

Open from Monday to Friday 8:30am - 4:30pm.

Check Council's website at www.bayside.nsw.gov.au for latest updates.



eNews



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