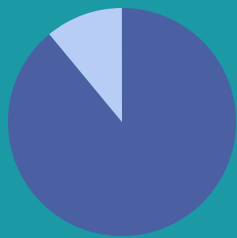


Bayside Council Performance Dashboard

Satisfaction with Council



89%

of residents are at least somewhat satisfied with the overall performance of Council over the last 12 months

Residents are at least moderately satisfied with

46 out of 51

Council services/facilities



Key Drivers of Overall Satisfaction



Can engage with Council in a manner of my own choosing (9.0%)

Street cleaning (5.2%)



Road safety (4.8%)

Council decision making reflects community opinion (4.7%)



Financial management (4.5%)

Note: percentages shown above are not reflective of individual respondent ratings of satisfaction. These results are the derived importance from the regression analysis showing how much the individual measure contributes to overall satisfaction.

Contact with Council



73%

of those who contacted Council were at least somewhat satisfied with the way their contact was handled

Residents were most likely to contact Council via...

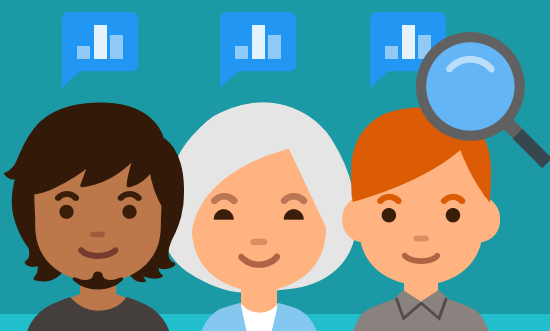


Email (78%)



Phone (72%)

Quality of Life



89% of residents rated their overall quality of life as 'good' to 'excellent'

Key Drivers of Quality of Life

- Leisure and recreational opportunities meet your needs (10.6%)
- Council adequately considers community concerns and views in making decisions (9.6%)
- I feel proud of where I live (9.5%)
- You feel safe in Bayside (9.5%)



Note: percentages shown above are not reflective of individual respondent agreement ratings. These results are the derived importance from the regression analysis showing how much the individual measure contributes to their quality of life in Bayside.